



Wild Waters group

PRODUCTS MANUAL





TRAVELLING WITH HEART

Guests experience completely unique, and different safaris by staying at all three exclusive Wild Waters lodge locations in the Zambezi Region of Namibia; Serondela Lodge on the Namibian banks of the Chobe River, Jackalberry Camp and Nkasa Lupala Tented Lodge in the wetland paradise of the Kwando/Linyanti River. The common factor which links them all is that each property defines what is meant by sustainable and responsible tourism.

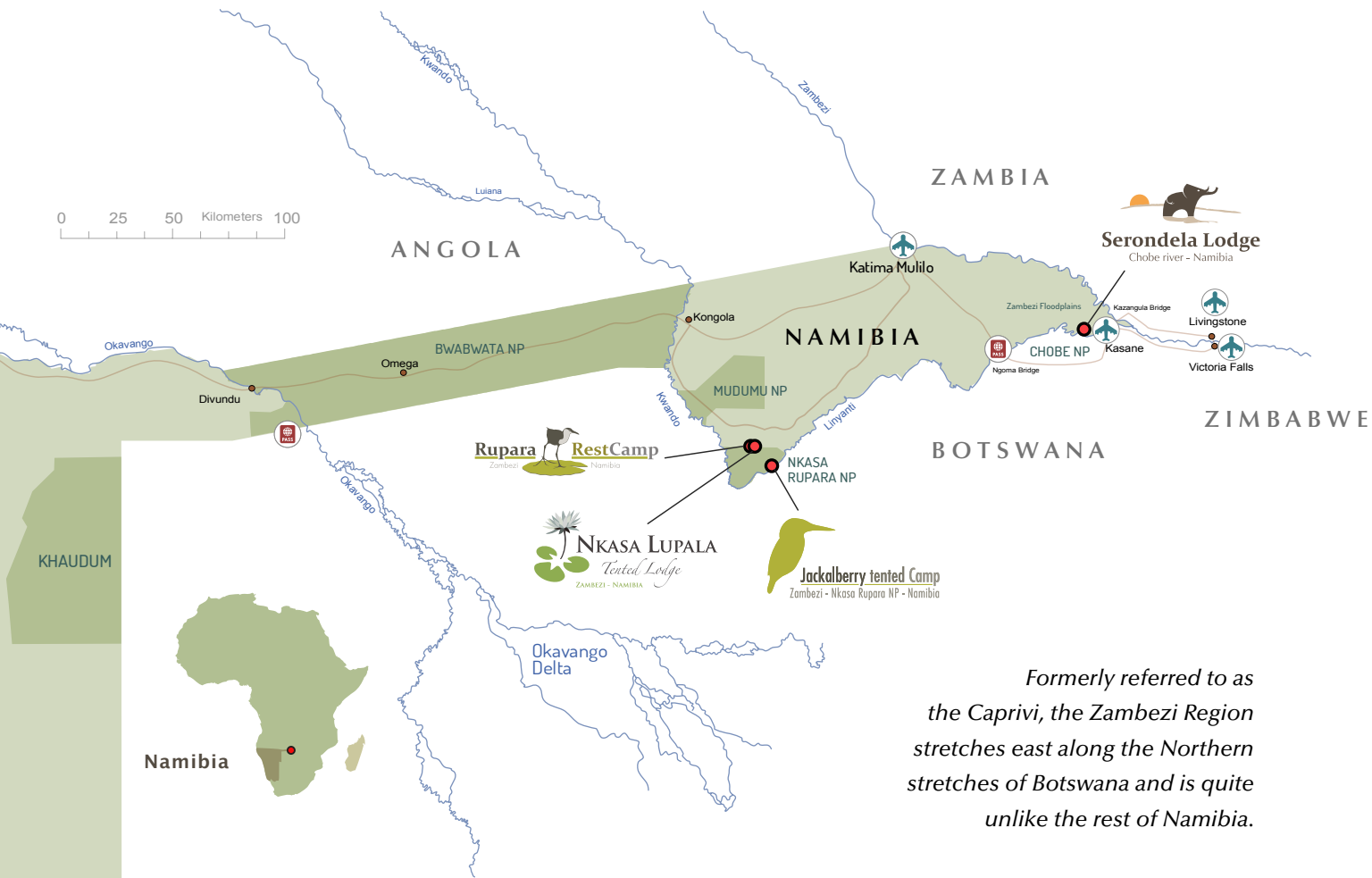
Guests feel the heart behind the eco-friendly, off-the-grid buildings, conservation efforts and staff training.
Where big smiles come naturally.

All the Wild Waters lodges have been awarded 5-flowers by Eco Awards Namibia (the top tier), Sustainable Tourism awards, and their eco-tourism model is becoming an industry benchmark. This gives confidence to guests and booking agents, that if they want their travel to have a tangible, positive impact, they are making the right choice at Wild Waters camps and lodges.



Wild and Exclusive!

Travellers choose to stay at our lodges because of the exclusive and wild locations, limited guest and vehicle numbers, extraordinary game viewing and exceptional care that is given to each guest during their stay. We believe they are being transformed for a lifetime and have contributed to the legacy of Africa.

Simone Micheletti
MD of Wild Waters Group



Formerly referred to as the Caprivi, the Zambezi Region stretches east along the Northern stretches of Botswana and is quite unlike the rest of Namibia.

	TYPE	ROOMS	ESTABLISHED	MINIMUM STAY	OPTION
	<i>Tented Lodge</i>	<i>9 Double 1 Family 2 Guide</i>	<i>2011</i>	<i>1 Night</i>	<i>DBB</i>
	<i>Lodge</i>	<i>7 Double 1 Family 2 Guide</i>	<i>2018</i>	<i>2 Nights</i>	<i>DBB & FB+</i>
	<i>Tented Lodge</i>	<i>4 Double 1 Guide</i>	<i>2015</i>	<i>2 Nights</i>	<i>DBB & FB+</i>
	<i>Campsite</i>	<i>7 Camping Sites 2 Self Catering units</i>	<i>2017</i>	<i>1 Night</i>	<i>N/A</i>



CATEGORY: TENTED LODGE

LOCATION : WUPARO CONSERVACY

E-MAIL ADDRESS: info@nkasalupalalodge.com

WEBSITE: www.nkasalupalalodge.com

ACTIVITIES: Game Drive, Combo (drive+Cruise), Night Drive, Walks, Village

NUMBER OF ROOMS: 9 double rooms - 1 Family room - 2 guide rooms

GPS: 18°19'46.3"S 23°40'11.4"E



VISA-MASTERCARD



SOLAR POWERED



FREE WIFI



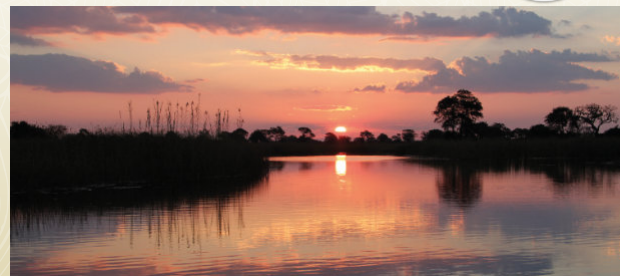
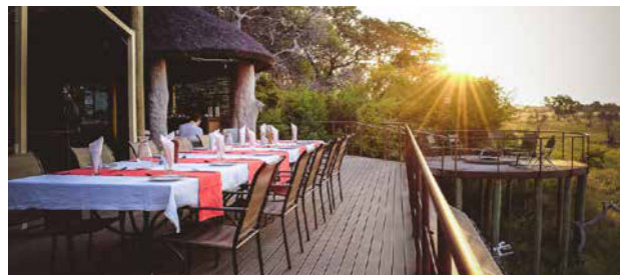
POOL

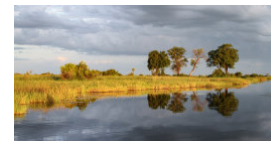
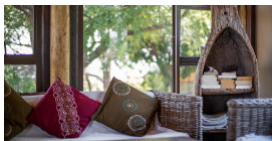


TRANSFERS



FAMILY OK





Nkasa Lupala Tented Lodge is built on the banks of one of the many channels of the Kwando- Linyanti river system.

This unique Namibian wetland paradise in the Zambezi Region (Caprivi), is commonly known as Mamili and was recently renamed Nkasa Rupara National Park.

The Lodge has 10 luxury Tents constructed out of steel, canvas and wood with proper doors and windows and en-suite bathroom facilities. A central main area with bar, dining room, lounge facility, kitchen, storage, office and viewing point are linked to the rooms through a network of pathways.

The lodge is totally self sufficient for electricity and water heating by use of solar panels and will serve as an example of sustainable construction and planning not only in the region but in Namibia as a whole.

The lodge and the Wuparo conservancy are part of the successful, and award winning Namibian conservancy program.

At Nkasa Lupala Tented Lodge be ready to experience a true S sustainable holiday. The

lodge is certified and rated 5/5 by the Namibia Eco Awards

DIRECTIONS: The Lodge is located around 75km from Kongola (B8 road) and 130km from Katima Mulilo. From either direction, Kongola or Katima Mulilo, follow the C49 road up to the junction to the Sangwali village (direction Nkasa Rupara NP). The C49 road is a perfect T tar road from either Kongola or Katima Mulilo to Sangwali. From Sangwali take the road to the Nkasa Rupara NP. Once arrived at the park gate enter without paying entrance fee and follow the road that is the Park boundary cutline, drive E east for 1km and you will arrive at the Lodge.

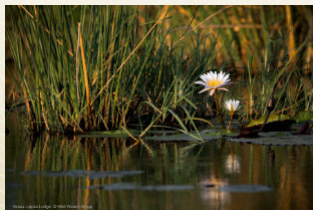
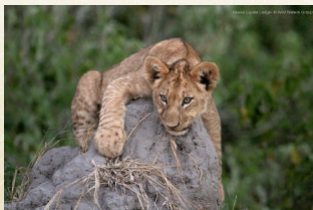
Nkasa Lupala Tented Lodge is only accessible by 4x4 for the last 13km, all other vehicles will be provided parking and security at the Wuparo Conservancy Office and clients will be collected by the lodge.

Pick-up fee apply and pick up must be arranged, either at time of booking or by calling the lodge. +264 (0)66 686101. The area has cellphone coverage. If Guests / Guide do not confirm the need for a pick up, the car will not be at the meeting point.

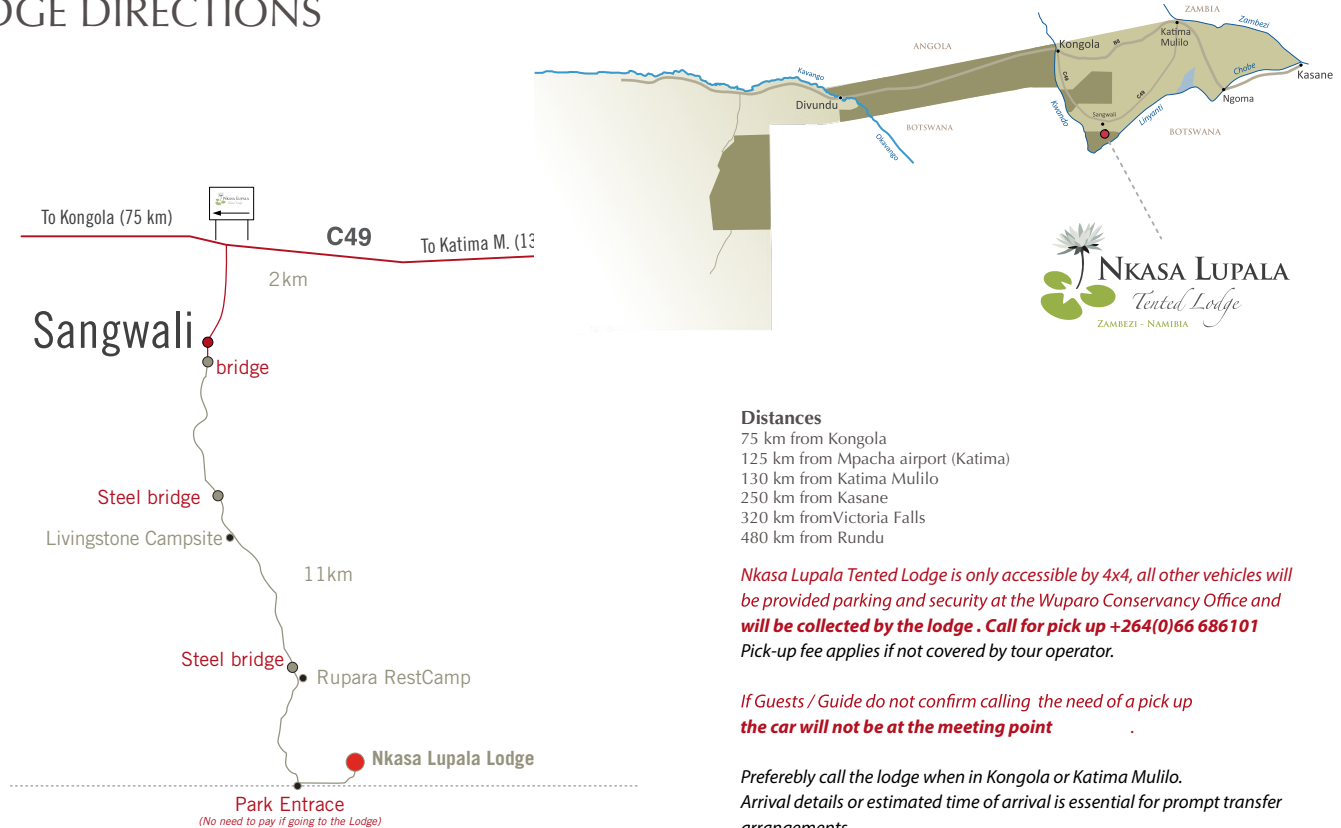
The nearest airport is Mpacha (Katima Mulilo) airport which is 125km away. There are regular flights from Windhoek with FlyNamibia. Kasane and Victoria falls airports are also good valid options. Nkasa Rupara National Park was officially proclaimed on 1 March 1990, just days before Namibia gained Independence. (previously was named Mamili NP, and Nkasa Lupala). Nkasa and Lupala are the two biggest islands in the park.

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Nkasa and Lupala are the two dominant islands in the park. This is the largest wetland area with conservation status in Namibia, and is a haven for wetland species. When the flood waters from the Kwando River are high, Nkasa Lupala NP becomes like a mini Okavango Delta. The Park size is 320 Km² and is an important corridor for elephants moving from Botswana to Angola and Zambia and is considered a core breeding area for wildlife that can disperse into neighboring conservancies.



LODGE DIRECTIONS





Jackalberry tented Camp

Zambezi - Nkasa Rupara NP - Namibia

CATEGORY: TENTED CAMP

LOCATION : NKASA RUPARA NP - LINYANTI RIVER

E-MAIL ADDRESS: info@jbcamp.com

WEBSITE: www.jbcamp.com

ACTIVITIES: Game Drive, Boat Cruise, Night Drive

NUMBER OF ROOMS: 4 double rooms - 1 guide rooms

GPS: 18°23'43.9"S 23°45'22.3"E



VISA-MASTERCARD



SOLAR POWERED



FREE WIFI



POOL



TRANSFERS





Jackalberry Tented Camp, a sister lodge to Nkasa Lupala Tented Camp. The Lodge is part of an exclusive activity concession from MEFT and is built inside the Nkasa Rupara National Park formerly known as Mamili National Park.

Jackalberry Tented Camp welcomes its guests to one of the most unique areas in Zambezi region, the wetland paradise for ultimate adventure. Only 4 elegant tented chalets offering a superb eco-friendly, personalized safari experience. The rooms are custom-built large tents with average floor space of 32.4 sqm, and have a breathtaking views across the lagoons. No children under 16 allowed.

The main building is built around a huge Jackalberry tree and its first floor houses the reception, dining, lounge and bar areas. The second floor has spacious and comfortable lounge, providing guests with exceptional views of the surrounding areas whilst the ground floor boasts a communal fire place for an evening catch up.

DIRECTIONS: The Camp is in around 100 km from Kongola (B8 road) and 150km from Katima

Mulilo. From either direction, Kongola or Katima Mulilo, follow the C49 road up to the junction to the Sangwali village (direction Nkasa Rupara NP). The C49 road is a perfect tar road from either Kongola or Katima Mulilo to Sangwali. From Sangwali take the road to the Nkasa Rupara NP.

Once you have arrived at the park gate clients booked on FB can enter without paying entrance fees, and clients booked on a DBB basis must report and pay the entrance fee. We advise guests to first go to our sister lodge, Nkasa Lupala and report there. Follow the road that is the Park boundary cutline, drive East for 1km from the park gate and you will arrive at the Nkasa Lupala Lodge. Jackalberry Tented Camp is only accessible by 4x4 for the last 26km, all other vehicles will be provided parking and security at the Wuparo Conservancy Office and clients will be collected by the lodge. Pick-up fee apply and pick up must be arranged, either at time of booking or by calling the lodge. +264 (0)66 686101. The area has cellphone coverage. If Guests / Guide do not confirm the need for a pick up, the car will not be at the

meeting point.

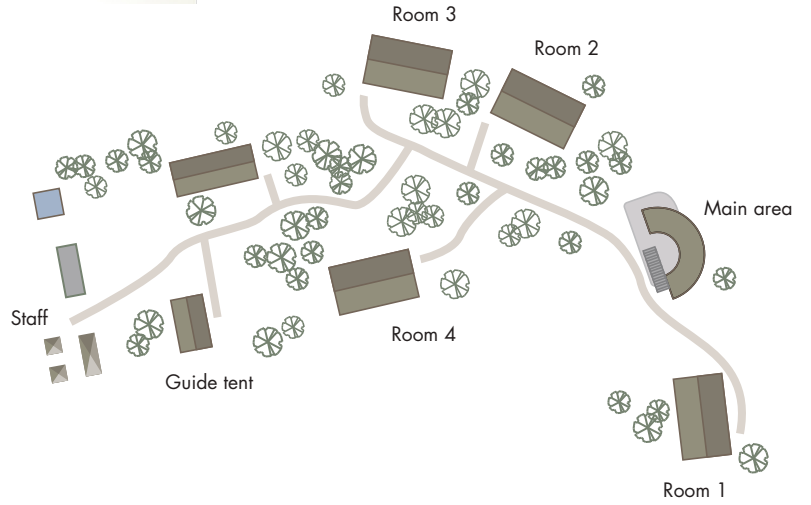
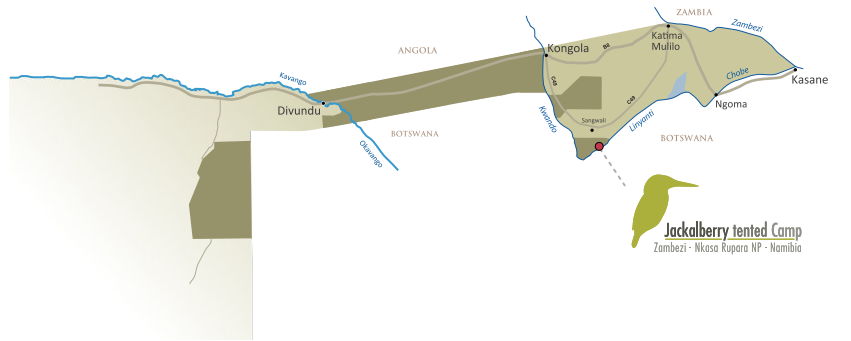
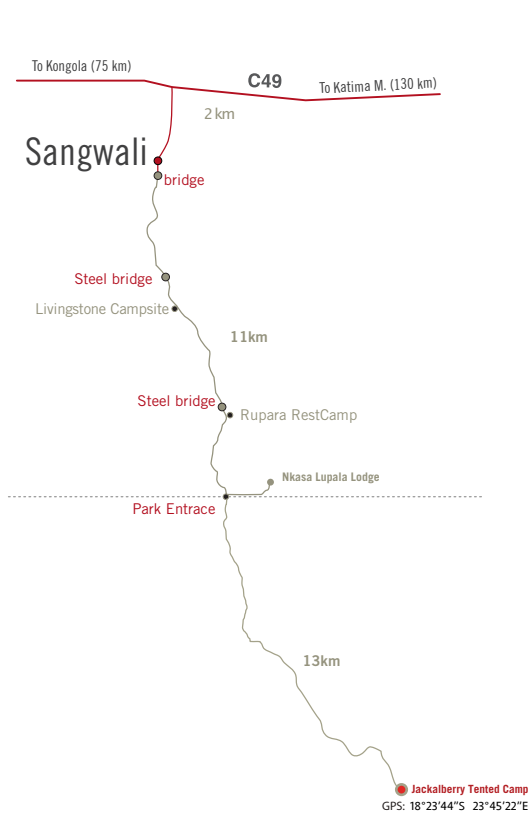
The nearest airport is Mpacha (Katima Mulilo) airport. There are regular flights from Windhoek with FlyNamibia. Kasane and Victoria falls airports are also good options.

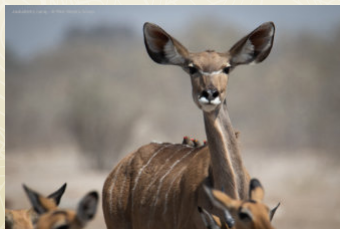
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LODGE DIRECTIONS & LAYOUT









Serondela Lodge

Chobe river - Namibia

CATEGORY: LODGE

LOCATION : KABULABULA CONSERVACY - CHOBE RIVER

E-MAIL ADDRESS: info@serondelalodge.com

WEBSITE: www.serondelalodge.com

ACTIVITIES: Game Drive, Boat Cruise, Walk, Village tour

NUMBER OF ROOMS: 7 double rooms - 1 Family room - 2 guide rooms

GPS: 17°49'28.8"S 24°58'38.8"E



VISA-MASTERCARD



SOLAR POWERED



FREE WIFI



POOL



TRANSFERS



FAMILY OK



Situated on the Namibian banks of the Chobe river, Serondela Lodge is facing the world renewed Chobe National Park, this will ensure all year round close encounters with free roaming wildlife to our guest.

The 8 rooms situated facing the river will be enjoying spectacular views with endless photographic opportunities.

The Lodge is a JV between the Kabulabula conservancy and the Micheletti family already operating with 2 other lodges on the Linyanti river area of Namibia.

Just 17km from Kasane but far enough to ensure exclusivity the guest will be part and experience the positive impact of sustainable tourism to this incredibly beautiful area and dynamic conservancy.

Where is exactly the lodge?

Serondela Lodge is located in the Namibian side of the Chobe river. Precisely in front of the famous sighting spot in the Chobe NP called Serondela. This is 17km by road from Kasane and 25km by boat.

The lodge is built in Kabulabula conservancy and seasonally it becomes an island.

Is the lodge only accessible from Kasane ?

No. There is a way to avoid transiting via Botswana. Just 12km before Ngoma border the D3524 road allows guest with a 4x4 vehicle to drive up to Serondela Lodge during the dry months (August to December). During the flood

time (January to July) guest can safely park their vehicle at Nakobolewa and a boat transfer will take them to the Lodge without any need to cross into Botswana. A transfer fee will apply.

Clients can drop-off their vehicle in Katima Mulilo and a transfer to the lodge, or Kasane can be at an extra fee. The boat transfers are complimentary from Kasane only. Transfers from Victoria Falls or Livingstone can be organised. A transfer fee will apply.

How long does it take from Kasane to the Lodge?

The duration of a transfer differs between pick-up and drop-off. The Pick-up transfer, on the day of arrival, will be an activity and it could take between 2 and 3 hours. Upon departure it will be a direct transfer to Kasane and it will take 1 h.

Do guest need to go via immigration control?

Yes, guest transiting via Botswana will need to pass via the Botswana immigration office in Kasane town and also at the Impalila Immigration office in Namibia.

How many guests can Serondela accommodate?

The Lodge consists in 7 double rooms and 1 family room (2 adults + 2 Children). All the rooms are well spaced to ensure privacy and each has a balcony facing the river.

The buildings are made out of sand eco-bags

plastered walls. An ecologically sensitive technique that also ensures very high thermal insulation.

What activities does the lodge offer?

All clients arriving from Kasane immigration are treated to a 2h30 activity/boat transfer to the lodge and a 1 hour drop off boat transfer back to Kasane, departing the lodge at 07:30 for a scheduled arrival at Kasane immigration for 09:00. Pick up from Kasane is at 14:00.

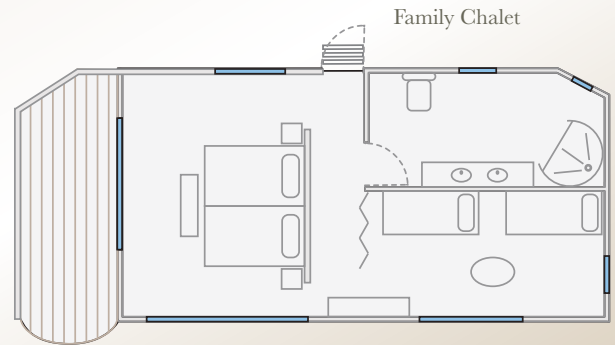
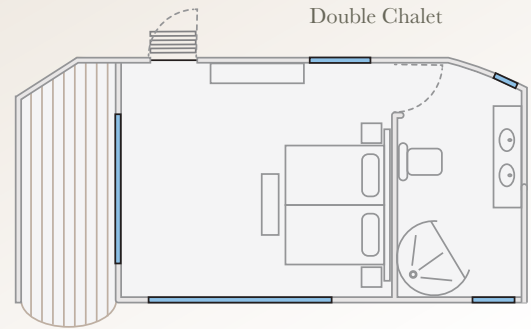
In addition to this, clients staying for two nights on a FB basis also experience the following: a 90 minute safari walk or village visit, an evening sundowner cruise and a 3 hour game drive in the Chobe NP on the day of departure day (starting at 9:15).

Game drives in Chobe NP require border crossing and PCR test. This activity can be replaced with a boat cruise if clients decide not to transit via Kasane.

Sustainable Tourism Practice!

We are very conscious of our impact on the environment and on our role in the Socio-Cultural sustainability, which means minimising negative impacts and focusing more on positive impacts, such as promoting cultural exchange and promoting local tradition. Serondela Lodge is in partnership with Kabulabula Conservancy and is part of the WWF and IRDNC Joint-venture program.

LODGE LAYOUT



LODGE DIRECTIONS

Access to Serondela Lodge from Kasane

There are 2 ways to get to the Lodge, via Kasane (Botswana) or via the floodplains (Namibia) below and in the next pages are the maps and explanations of both options.

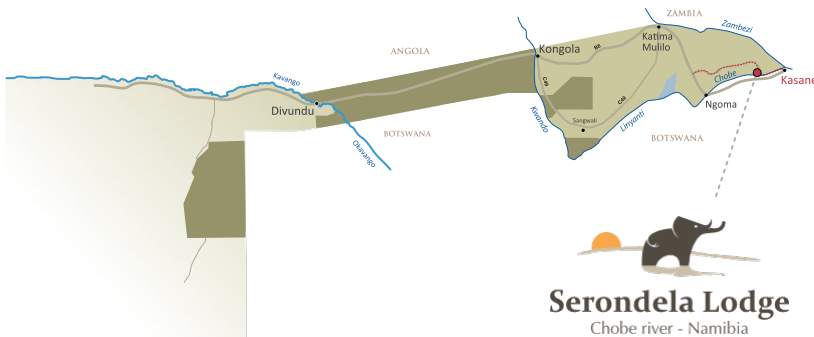
PICK UP in KASANE: 14:00 to 14:30 at Immigration in Kasane

Parking: At immigration office premises.

You can book transfers from/to Kasane, Katima M., Vic Falls and Airports additionally to your reservation.

DROP OFF in KASANE: 09:00 at Immigration in Kasane (departure from the Lodge at 7:30).

Charges will apply if required at different times.



Serondela Lodge
Chobe river - Namibia

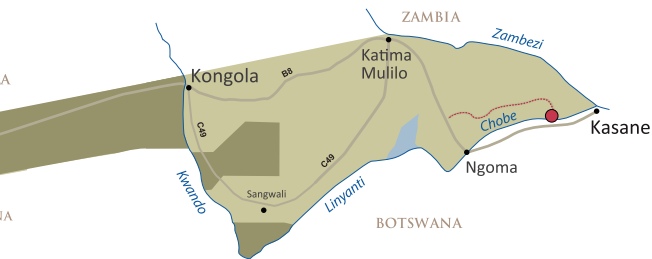
A map of the Divundu area. The Kavango River is shown flowing from the top left towards the center. The Okavango River is shown flowing from the center towards the bottom right. The border between Angola (top) and Botswana (right) is indicated. Divundu is marked with a black dot on the border. The map shows the confluence of the two rivers and the surrounding land area.

No Botswana border crossing required

A map of the Chobe River area. The Chobe river is shown in blue, flowing from the top right towards the bottom left. A brown line represents the border. Key locations marked include:

- MTC Tower** and *** MBALASINTE** (red text) at the top center.
- KASANE** (black text) near a red dot on the right bank.
- LAMBIWE** (red text) near a yellow circle on the left bank.
- ERONDELA LODGE** (red text) further left on the left bank.
- SEDUDU LODGE** (red text) near a red dot on the right bank.
- A dashed line with an arrow points from the left towards the yellow circle at LAMBIWE.



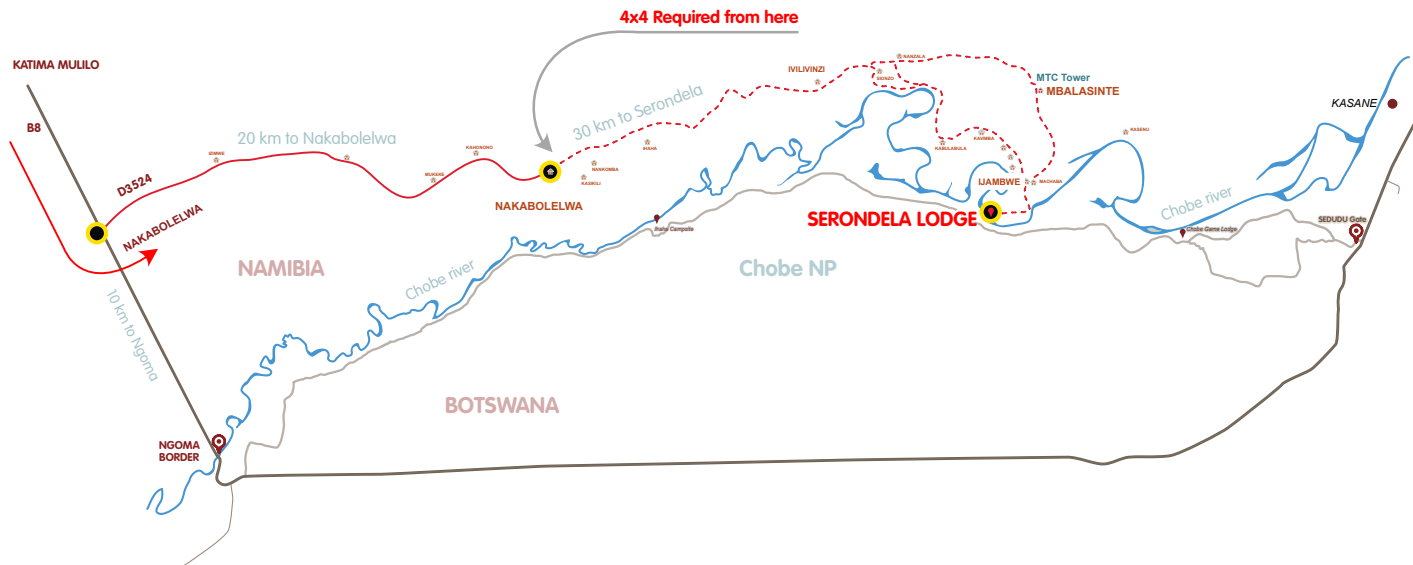


Namibian access to Serondela via the floodplains

From mid August to December (dry season)

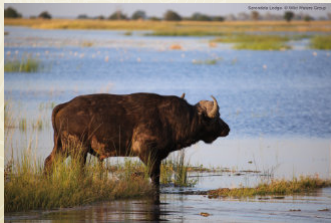
No Botswana border crossing required

Transfers can be organised from Katima town or airport





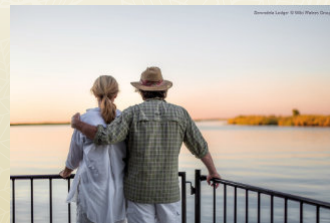
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Serondela Lodge- © Wild Waters Group





CATEGORY: REST CAMP

LOCATION : WUPARO CONSERVACY

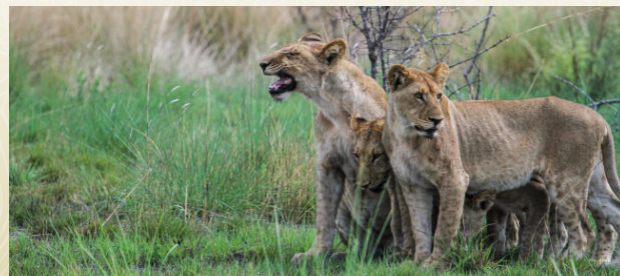
E-MAIL ADDRESS: info@rupara.com

WEBSITE: www.rupara.com

ACTIVITIES: To be booked via Nkasa Lupala Lodge (3km away)

NUMBER OF ROOMS: 2 Self-Catering Chalets- 2 Private campsites- 7 Standard Campsites

GPS: 18°19'02.0"S 23°39'41.4"E

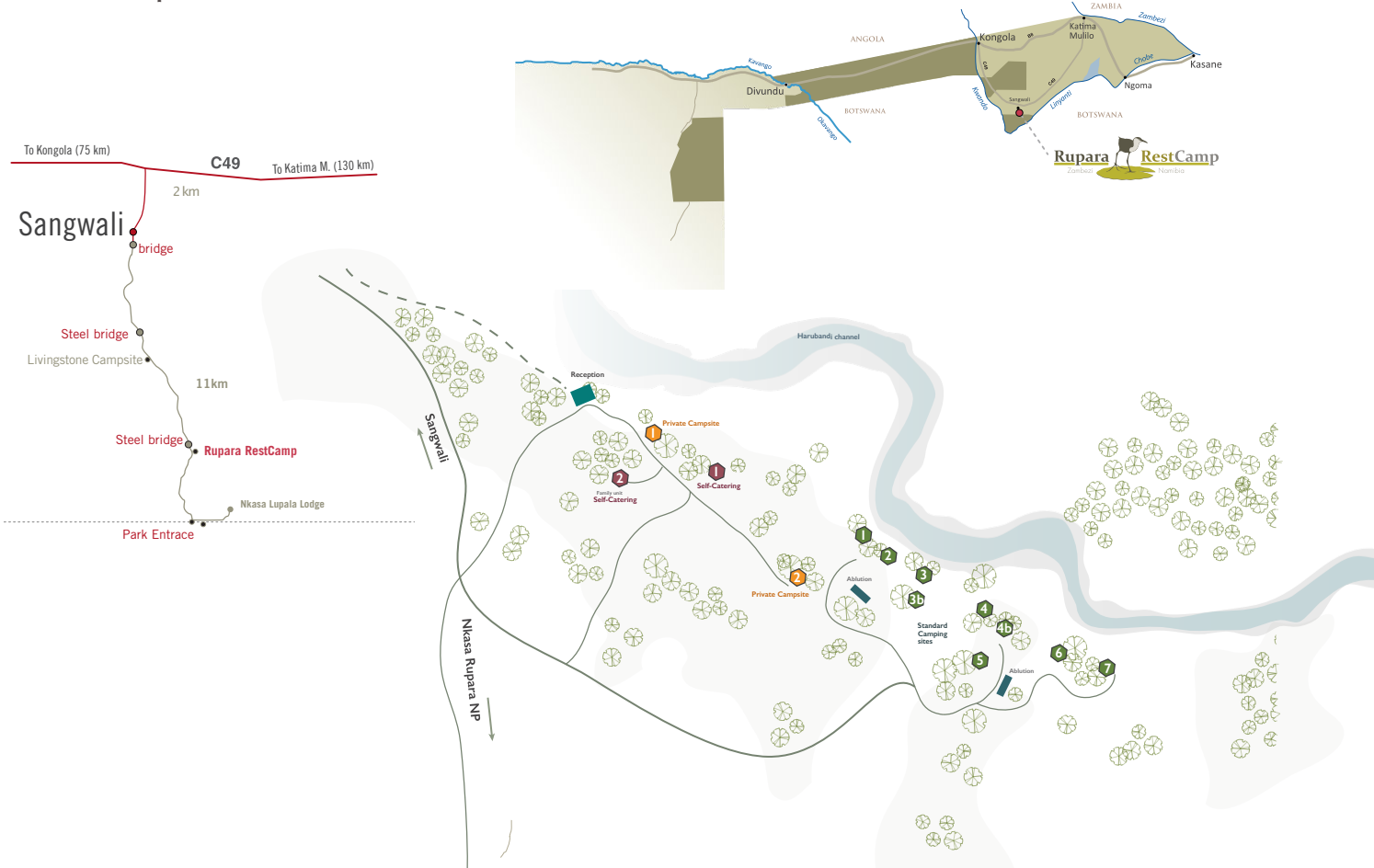


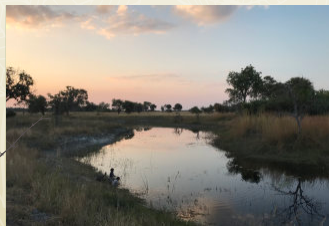
FAMILY OK



SOLAR POWERED

RestCamp DIRECTIONS & LAYOUT









PHONE : +264-61-224712 | +264-61-250725

FAX: +264-88-637655

E-MAIL ADDRESS: info@wildwatersgroup.com

WEBSITE: www.wildwatersgroup.com



Africa's Eden
Tourism Association